

## Arrival Information (Participants)

### Booking Instructions

Please note that Argonne has made a reservation for your ground transportation between O'Hare Airport (Chicago, IL) and Aloft Bolingbrook (500 Janes Avenue, Bolingbrook, IL 60440). You will receive an e-mail with your confirmation number from Argonne.

**Please Note: A phone call to American Taxi Dispatch, Inc. is still required for pick-up.**

### Instructions for Pick-Up

- ❖ **After you have collected your luggage**, you must place a call to American Taxi for pick-up referencing your confirmation number.
  - You can either dial 1-800-244-1177 or if you are using an airport phone, you can also press "15" for American Taxi. *Tip: Keep pressing '0' to reach an operator.*
    - If you arrived in Terminal 5 (International Terminal), airport phones are located near Exit Door 5E near the McDonald's.
  - To the dispatcher, provide your confirmation number (refer to list attached to e-mail from Argonne).
  - American Taxi will provide you the arriving taxi number (listed on the car) and an estimated arrival time.
  - There are several cab services that start with "American." Please make sure you confirm with the driver that you are in an "American Taxi Dispatch, Inc." taxi prior to entering the vehicle.
- The logo of American Taxi is: The logo for American Taxi Dispatch, Inc. features a stylized American flag on the left, followed by the words "AMERICAN TAXI" in large, bold, red capital letters. Below this, in smaller blue text, it says "dispatching to independently owned and operated taxicabs". To the right of this text, "DISPATCH, INC." is written in blue capital letters.
- ❖ Inform the driver of the Aloft Bolingbrook address (**500 Janes Avenue, Bolingbrook, IL 60440**).
- ❖ Pay for the service with cash or credit card (Discover, American Express, MasterCard, or Visa).
  - The approximate cost is US\$41 (single passenger vehicle) + recommended 10% gratuity

**In case you need immediate assistance in obtaining a taxi, please call the Aloft Bolingbrook hotel at their toll-free number 1-877-462-5638 and they will assist you. Please identify yourself as a participant of the IAEA-Argonne Training Group.**

**Note: Daily Transportation between Aloft Bolingbrook and Argonne is provided for all participants and lecturers.**