Transportation Instructions for Participants

It is your responsibility to arrange your own transportation between O’Hare National Airport and Aloft Bolingbrook
(Hotel Address: 500 Janes Ave. Bolingbrook, IL 60440).

We recommend using GO Airport Express but other transportation options are available (see next page).

How do I arrange the GO Airport Express?

It is required to order this service at least 24 hours in advance at http://airportexpress.hudsonltd.net/res?USERIDENTRY=IAEA&LOGON=GO or by calling 1-800-284-3826 (automated system) and referencing discount code “IAEA”. It is only through the link above that you will be provided the special rate pricing listed below. A credit card is required to make the reservation.

We suggest only booking a ONE WAY reservation for your arrival transportation prior to the course start as it may be possible to share the cost of a single ONE WAY reservation for your departure transportation with other participants. Participant departure info will be distributed on the last day of the course. Please select “Bolingbrook-Aloft Hotel” under Suburban Hotels as your drop-off location.

What is the cost?

One-Way (ORD to Aloft Bolingbrook): $52.00 + Optional Gratuity
One-Way (Aloft Bolingbrook to ORD): $50.00 + Optional Gratuity
Round-Trip (ORD and Aloft Bolingbrook): $102.00

What are the arrival instructions?

1. Once you collect all your checked luggage, please proceed to Door D (5D) outside Terminal 5, where you’ll find the GO ticket counter and loading zone.
2. Please present your GO Airport Express prepaid confirmation number to the ticket agent at the ticket counter, and he/she will print you a ticket for your shuttle driver.
3. If you have already printed your ticket, you can proceed to the boarding area and present the driver with your ticket.

Note: The average wait time is 20-25 minutes.

What are the departure instructions?

1. Please arrive in the hotel lobby at least 5 minutes prior to your scheduled departure time from the hotel.
2. Please present your GOAirport Express prepaid confirmation number to the driver.
3. The shuttle will drop you off at your airline departure area. Please remember to collect your bags and all your belongings.

If you need to change or cancel your Go Airport Express reservation, please call 1-800-284-3826 and have your reservation number ready. Then, send an e-mail notifying IAEA-ANLCourse@anl.gov. If immediate assistance for GO Airport Express is needed, please call 1-608-443-7043. Note: Airport phones are located near Exit Door 5E of the International Terminal near the McDonald’s Restaurant.
**Other Transportation Options:**
*Please remember that all prices are subject to change at any time. You may want to confirm the price with the driver upon entering the vehicle.*

1. **Uber**
   - Please download the app on your smartphone and sign up.
   - Tap the screen to set your pick-up location. Find out roughly what your trip will cost by entering your destination address and tapping Fare Quote.
   - Enter the address or name of your destination. Estimated Time of Arrival is provided only on iOS systems.
   - You must retrieve your luggage prior to requesting a ride. All international pickups occur downstairs on the Arrivals level of Terminal 5.

   - **uberX** (1-4 passengers) $38.00-$51.00 (includes Gratuity)
   - **uberXL** (5-7 passengers) $70.00-$93.00 (includes Gratuity)

   Cancellation fee is $5 for an uberX car. All Uber trips that begin or end at a Chicago Airport will be subject to a $5 City of Chicago Airport Surcharge and a $.50 City of Chicago Surcharge.

2. **All-Service Limousine**
   - Must order in advance by e-mailing info@877getlimo.net or by calling 1-877-438-5466.
   - If you pre-order, you still must call after you collect your luggage to let the dispatcher know you are ready. If you do not call, the limo driver cannot pick you up and you may be charged an extra fee.
   - If you did not pre-order, you must call after you have all your luggage and your limo will be in route to pick you up.
   - The dispatcher on the phone will give you the name of the driver and the type of vehicle to expect. All vehicles will have a sign that reads “IAEA.”

   - 1-2 Passengers $67.00 (includes Gratuity)
   - 3-4 Passengers $77.00 (includes Gratuity)

   If you arrive early morning or late night, a late night fee of $10.00 will apply.

3. **American Taxi**
   - Suggested to order in advance in order to reduce wait time. Order at [http://order.americantaxi.com](http://order.americantaxi.com) or by calling 1-800-244-1177 (automated system) or 1-847-255-9600 (live representative).
   - If you pre-order, you must also call after you collect your luggage to let the dispatcher know you are ready. Tip: Keep pressing ‘0’ to reach an operator.
   - If you did not pre-order, you must call after you have all your luggage and your taxi will be in route to pick you up. The wait time may be long.
   - Note: This kind of taxi is not allowed to wait at the curb for customers who are still in the terminal. All pick-ups are in the first lane for International travel.

   - American Taxi Vehicle: (holds up to 3 people) $41.00 + 10% Gratuity
   - American Taxi Van: (holds up to 5 People) $49.00 + 10% Gratuity

   A Fuel Surcharge will apply:
   - Add $1.00 to flat rate, if gas price averages $3.00 per gallon or more
   - Add $2.00 to flat rate, if gas price averages $4.00 per gallon or more

In case you need immediate assistance in obtaining a taxi, please call the Aloft Bolingbrook hotel at their toll-free number 1-877-462-5638 and they will assist you. Please identify yourself as a participant or lecturer of the IAEA-Argonne Training Group. Note: Airport phones are located near Exit Door 5E of the International Terminal near the McDonald’s Restaurant.